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## **18 Louisiana Nursing Facilities Receive National Quality Award**

(Baton Rouge, LA – June 12, 2017) Louisiana Nursing Home Association (LNHA) announced that 18 nursing facilities from across Louisiana have been selected as a 2017 Bronze – Commitment to Quality Award recipient earning national honors for their dedication to quality care. The [National Quality Award Program](#) by the American Health Care Association and the National Center for Assisted Living (AHCA/NCAL) spotlights providers across the country that have demonstrated their commitment to delivering quality care for seniors and persons with disabilities.

“I am proud of our member facilities for their dedication to improving the lives of residents through quality care,” said Mark Berger, executive director of LNHA. “The Bronze – Commitment to Quality Award is a testament to our unwavering focus on continuous quality improvement. Our members are incredibly deserving of this award.”

Implemented by AHCA/NCAL in 1996, the National Quality Award Program is centered on the core values and criteria of the Baldrige Performance Excellence Program, which is the foundation of the metric-based [AHCA/NCAL Quality Initiative](#). The program assists providers of long term and post-acute care services in achieving their performance excellence goals. Louisiana’s award recipients are:

• Bernice Nursing and Rehabilitation Center, LLC, Bernice	• Rayne Guest Home, Rayne
• Chateau Terrebonne Health Care, Houma	• Ridgecrest Community Care Center, West Monroe
• Cypress Point Nursing and Rehabilitation Center, Bossier City	• Riverbend Nursing and Rehabilitation Center, Belle Chasse
• Greenbriar Community Care Center, Slidell	• Rivière de Soleil, Mansura
• Guest House of Slidell, Slidell	• Ringgold Nursing and Rehabilitation Center, LLC, Ringgold
• Heritage Healthcare Center, Hammond	• The Columns Community Care Center, Jonesville
• Jo Ellen Smith Living Center, New Orleans	• Tioga Community Care Center, Pineville
• Lacombe Nursing & Rehab Centre, Lacombe	• Whispering Pines Community Care Center, Plain Dealing
• Pilgrim Manor Rehabilitation, Bossier City	• Willow Ridge Nursing and Rehabilitation Center, LLC, Arcadia

The program has three levels: Bronze, Silver, and Gold. Providers begin the quality improvement process at the Bronze level, where they develop an organizational profile with essential performance elements such as vision and mission statements and an assessment of customers’ expectations. Bronze applicants must also demonstrate their ability to implement a performance improvement system. Trained examiners review each Bronze application to determine if the center has met the demands of the criteria. The awards will be presented during AHCA/NCAL’s 68th Annual Convention and Exposition in Las Vegas, Nevada on October 15-18, 2017.

**About Louisiana Nursing Home Association**

The Louisiana Nursing Home Association (LNHA) is a nonprofit organization representing nearly 250 member nursing facilities and assisted living facilities that care for more than 25,000 of Louisiana's elderly and disabled individuals each day. On behalf of its members, LNHA advocates for providing quality care and nurturing environments to Louisiana's frail and elderly. For more information about LNHA, visit our website at [www.lnha.org](http://www.lnha.org).

**About AHCA/NCAL**

The American Health Care Association and National Center for Assisted Living (AHCA/NCAL) represent more than 13,000 non-profit and proprietary skilled nursing facilities, assisted living communities, sub-acute centers and homes for individuals with intellectual and developmental disabilities. For more information, please visit [www.ahca.org](http://www.ahca.org) or [www.ncal.org](http://www.ncal.org).